



DIRECTIONS FOR USE

Congratulations on the receipt of your promotional offer!!

1. Please scan the QR code on the back of your printed promotional offer.
2. Please complete your personal details on the online form including your promotional offer reference number.
3. Click the Submit button, confirmation will go to your email address – which will say: “Congratulations you are nearly done registering your promotional offer, please click the link to make payment of your R199 registration fee.
4. Complete your payment via the payment gateway for R199 and include your reference number to start your promotional offer journey.

Ready to go!! Your offer is valid for 12 months from today and can be use multiple times.

5. View the options on our page and select your choice of accommodation or activity and fill in the booking form. Please note that each request will require a separate booking form.
6. Your request will go through to our Travel Desk. Upon confirmation of availability of your request, our Travel Desk will contact you using the contact details that you provided. You will receive an invoice to make payment and upon receipt thereof it will secure your booking/activity which we will confirm in writing to you. If for some reason, your request for accommodation is not available, alternative options will be sent to you.
7. Not all offers and availability are displayed on our page and if we cannot accommodate your request, please discuss this further with our Travel Desk consultant.

Available Itinerary Options:

8. You have the option of choosing:
 - 8.1. Self-catering options in South Africa.
 - 8.2. Some school holiday weeks are available from time to time.
 - 8.3. Some international options are also available therefore discuss your flight and travel details with your Travel Desk consultant.
 - 8.4. We suggest where possible to use the international options in conjunction with an international travel package to maximise your savings and to extend your holiday which can be discussed further with your Travel Desk consultant.
 - 8.5. Some discount island holidays are also included on this page for more variety.
9. **Why not be a tourist in your own country?** Tourist activities are also available at discounted rates.

Please bear with us as this is a new venture and our aim is to truly deliver on our promise. Any feedback negative or positive is appreciated via the following email address: info@twilightsolutions.co.za

We really appreciate your feedback. Please share your holiday experience and photos with us for use on our Social Media pages.

CONDENSED TERMS AND CONDITIONS

1. Promotional offer must be registered within 14 days from receipt thereof.
2. Your promotional offer is valid for one year from date of registration.
3. Your promotional offer can be used multiple times during the 1 Year period.
4. No refunds will be done on the R199 registration fee.
5. No refund will be done on any reservation cancellations; however travel insurance is available from our Travel Desk for this eventuality.
6. Full T&Cs are available on our website.